

Dr Brad Cook OD
2332 Hwy 44 West
Inverness, FL 34453
352-726-2085
Email: info@citrusseye.com

NOTICE OF PRIVACY PRACTICES

The Privacy Practices that our office follows are located on our website and posted in our office.

Citrus Vision will not be disclosing any of your personal or medical information to anyone or any business unless authorized by you, the patient. The vision insurance that you have on file will receive the pertinent information needed for the benefits to be authorized or filed. In the situation where we may refer you to a specialist or a different office, we will share the information needed for that referral.

The following people have my permission to receive access on my medical information:

SIGNED _____ PRINTED _____
DATE _____

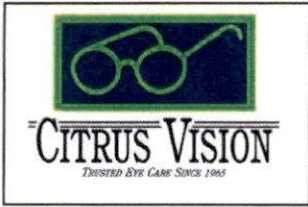
OFFICE PAYMENT POLICY

Patients are expected to pay insurance co-pays on the day of the exam and at the time of ordering glasses and/or contacts. Co-pays are defined by the vision insurance and not our optical.

Patients that do not have insurance are expected to pay the fees for the exam.

When glasses are purchased, half down is required to order. When contacts are ordered, payment is due at the time of ordering.

All sales are final on products sold in our optical.



Citrus Vision
Dr Brad Cook OD
2332 Hwy 44 W, Inverness, FL 34453
Phone 352-726-2085
Fax 352-726-2738
Email info@citrusvision.com

Records Release

Please release the records for patient:

Date of Birth: _____

Release

From _____

Please Include:

Most Recent Eye Exam

Any Medical eye Tests

Prescription for Glasses or Contacts

Fax to: Citrus Vision 352-726-2738 (fax)

352-726-2085 (phone)

Signature

Date

Frequently Questions about How Your Vision Insurance Works

- **What vision insurances are accepted in the optical?**
 - The vision insurances that the optical is in network with is VSP and EyeMed. The optical is not in network with all EyeMed plans. The EyeMed plans we are in network with are Access and Insight.
 - It needs to be noted that insurance companies change benefits at anytime without notice.

- **What does my vision insurance pay for?**
 - Your vision insurance doesn't technically pay as medical insurance does. Your vision insurance gives co-pay amounts to charge for the exam fees and glasses. These prices are set by the vision insurance, not by the optical.
 - Typical VSP co-pay for a frame starts at \$55, VSP single vision lenses \$50 in our optical, VSP co-pay for Progressive lens \$175. Material, anti-reflective, and transitions are addition charges and co-pays vary based on individual plans.
 - Typical EyeMed co-pay for a frame starts at \$60, single vision lenses \$50 in our optical, and progressive lenses \$386. Material, anti-reflective, and transitions are addition charges and co-pays vary based on individual plans.

- **Can I use my vision insurance for Oakley, Costa, and WileyX?**
 - The labs that we use with specialty brands are the specific brand's lab.
 - Example: Oakley goes to the Oakley lab, Costa to the Costa lab, and WileyX to the WileyX lab. When the Optical starting carrying these companies, we signed a contact stating that the jobs would be sent to the brands specific labs and those labs are not in network with your insurance therefore, we are unable to process those brands through your insurance as a claim.

- **Am I able to purchase Maui Jim with my vision insurance?**
 - If the vision insurance is VSP, yes you can. VSP and Maui Jim have partnered together to make it so that VSP patients can use their vision insurance on these premium sunglasses. Each pair goes to the Maui Jim lab and is authentic Maui Jim Sunglasses.

- **Am I able to purchase glasses and have my insurance pay even though the optical is not in network with my insurance?**
 - Yes. When a specific insurance plan is not in network with an optical the patient has the ability to SELF FILE to the insurance. This means that the patient pays for everything at the optical as cash pay patient, the patient then contacts their insurance company and gets the forms to self file.

- **Am I able to get vision insurance even if my employer doesn't provide it or can I have VSP if I have different vision insurance?**
 - Yes. You can go to VSP.com and sign you and your family up for vision insurance.

- **Can I purchase more than one pair of glasses with my vision insurance?**
 - After purchasing one pair of glasses using the insurance benefits, the patient is offered a percentage off each subsequent pair after that.